

NOVIA ONE BUSINESS SCHOOL

ADVANCED CERTIFICATE IN

AGILE LEADERSHIP FOR THE AGE OF AI

DURATION
12 – 18 Months
18 Virtual Sessions

ENTRY REQUIREMENTS
A Management or Leadership Qualification at NQF Level 5 or any National Diploma/Degree

TOTAL NUMBER OF DAYS OUT OF THE OFFICE
18 Days
9h00 - 16h00

SAQA ID
122981

Assignments and workplace evidence required.

INTRODUCTION

Executive Summary & Introduction

AI is Changing Work. Leadership has to change with it. Artificial intelligence is no longer just a technology conversation; it is a fundamentally strategic one. As AI reshapes operational models, workflow structures, and customer expectations, traditional leadership frameworks are no longer enough.

The Advanced Certificate in Agile Leadership at Novia One Business School is purpose-built to prepare managers, team leaders, and emerging executives to lead through disruption. This programme bridges the gap between human judgement and technological innovation, giving you the strategic foresight to integrate AI responsibly, optimise organisational design, and make higher-impact decisions.

Designed specifically for business leaders, not technologists, this qualification empowers you to harness AI as a strategic catalyst, driving real-world capability, customer value, and sustainable growth.

AN OVERVIEW OF THE HIGH-LEVEL PROGRAMME

COMPULSORY MODULES (20 CREDITS EACH)

Module 1: Agile Leadership
Human judgement, AI literacy, human-AI collaboration and leading AI adoption

Module 2: Agile Strategy Management
AI strategy, use-case portfolios, economics, strategic intelligence and execution

Module 3: Leading Agile Organisations
AI operating models, workflow redesign, job transformation and organisational capability

Module 4 Design Thinking
AI-assisted discovery, ideation, prototyping and responsible human-centred innovation

Module 5: Customer Experience
AI-enabled journeys, personalisation, service copilots, trust and human escalation

ELECTIVE MODULES (10 CREDITS PER ELECTIVE)

Students are required to select two of the module options below:

Elective 1: FinTech
GenAI, agentic AI, data, FinTech applications, RegTech and responsible financial AI

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Elective 2: Leading Agile Teams
Human-AI teams, copilots, agents, collaboration and workforce capability
Elective 3: Financial Accounting
AI-assisted analysis, forecasting, automation, controls and professional judgement
Elective 4: Business Acumen for Leaders
AI economics, ROI, productivity, business cases and investment decisions

WHY CHOOSE THIS PROGRAMME?

AI Embedded Across Leadership: Go beyond tech basics with AI seamlessly integrated into strategy, organisational design, and customer experience.
Human Judgement First: Learn how to balance machine intelligence with responsible governance, ethical decision-making, and critical human oversight.
Practical Workplace Impact: Walk away with actionable frameworks and real-world tools you can implement in your organisation from day one.
Future-Proof Capability: Master the art of redesigning work and managing high-performing, human-AI collaborative teams.

WHY THIS PROGRAMME MATTERS

- Lead with AI
- Redesign work
- Improve customer value
- Govern responsibly

WHO IS IT FOR?

Managers, team leaders, business professionals and emerging executives who need to lead confidently in an AI-enabled world.

WHAT MAKES IT DIFFERENT?

- AI embedded across leadership, strategy, organisations and customer experience
- Strong focus on human judgement and responsible AI
- Real workplace application and practical impact
- Designed for leaders, not technologists

Understand AI. Use AI. Redesign work. Lead change.

Provisionally registered with the Department of Higher Education and Training until 31 December 2027 as a private higher education institution under the Act. Registration certificate No. 2024/HE07/002.